

Appendix C

Pension Maximum Workload Targets 2022/23

In all cases Officers will try and keep workloads as low as possible and not exceed these values.

The values act as a management tool to monitor workloads and amend resource as required.

	April	May	June	July	August	September	October	November	December	January	February	March
Preserved Benefits	1,000	1,000	1,000	1,000	1,000	1,000	900	900	900	800	800	800
Retirement Options	350	300	300	300	350	300	300	300	350	300	300	350
Retirements Paid	350	300	300	300	350	300	300	300	350	300	300	350
Deaths	200	200	200	200	200	200	200	200	200	200	200	200
Refunds	400	400	400	400	400	400	400	400	400	400	400	400
Estimates	250	250	250	250	250	250	250	250	250	250	250	250
Transfers In	200	200	200	200	200	200	200	200	200	200	200	200
Transfers Out*	100	100	100	100	100	100	100	100	100	100	100	100
Aggregations	1,000	1,000	1,000	1,000	1,000	1,000	900	800	700	600	600	600

*excluding interfunds

Pensions Manager 4/4/22

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